# Wireless Cigarette Smoke, Vaping, and Bullying Alarm Sensor

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# RA02G User Manual

For Hardware v0.5

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# 1. Introduction

RA02G is an indoor sensor with smoking, noise, and anti-tamper detection. New functions such as power outage detection, sensitivity adjustment, audio alerts customization, and PoE splitter connection are now added. The new RA02G makes indoor monitoring easier than you ever imagined.

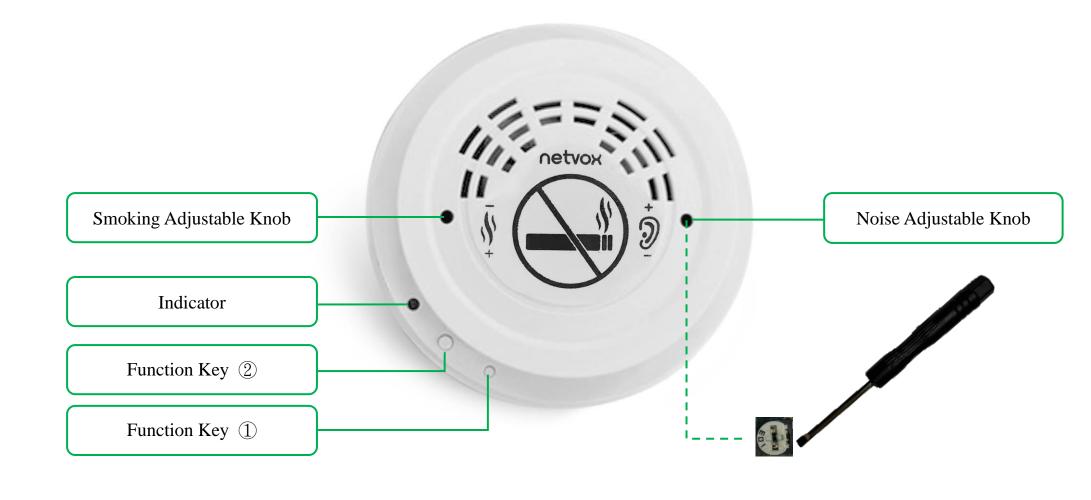
#### LoRa Wireless Technology

LoRa is a wireless communication technology famous for its long-distance transmission and low power consumption. Compared with other communication methods, LoRa spread spectrum modulation technique greatly extends the communication distance. It can be widely used in any use case that requires long-distance and low-data wireless communications. For example, automatic meter reading, building automation equipment, wireless security systems, and industrial monitoring. It has features like small size, low power consumption, long transmission distance, strong anti-interference ability and so on.

#### LoRaWAN

LoRaWAN uses LoRa technology to define end-to-end standard specifications to ensure interoperability between devices and gateways from different manufacturers.

# 2. Appearance





▲ RA02G powered by 12V adapter



▲ RA02G powered by 12V PoE splitter

The above figure is for reference only. The 12V PoE splitter is not included when purchasing RA02G.

# Note:

- (1) To adjust the sensitivity of the noise and smoking sensor, the user may use a small screwdriver to poke in the hole and slowly turn the knob.
- (2) The knobs could only be turned 180°. Rough handling could damage the components.

# 3. Features

- Power supplied by 12V power adapter and PoE splitter
- 2\* AAA 1.5V Alkaline batteries as backup power
- Type-C port for audio alerts transmission
- Smoking, noise, and anti-tamper detection
- Power outage detection
- Compatible with LoRaWAN<sup>TM</sup> Class C
- Frequency hopping spread spectrum
- Applicable to third-party platforms: Actility/ThingPark, TTN, MyDevices/Cayenne

# 4. Set up Instructions

# On/Off

	Plug in the power adapter.					
Turn on	Note: When the device is powered by backup batteries as the DC power disconnects, the					
	device cannot be turned on.					
Restart	Press the function key① for 5 seconds and the green indicator will flash 20 times.					
(back to factory setting)	Tress the function key 1 for 3 seconds and the green indicator will mash 20 times.					
Power off	Unplug the power adapter.					
	1. Press and hold any function key until the adapter is plugged in, the device will enter the					
	engineering test mode.					
Note	2. To avoid the interference of capacitor inductance and other energy storage components, the					
	interval between On and Off should be 3 minutes when the device is powered by DC					
	without backup batteries.					

# **Network Joining**

	Turn on the device to search the network.
Never joined the network	The green indicator stays on: Success
	The green indicator remains off: Fail
TI-1:::1d1	Turn on the device to search the previous network.
Had joined the network  (not back to factory setting)	The green indicator stays on: Success
	The green indicator remains off: Fail
Fail 4a inin 4b an atau da	Please check the device verification information on the gateway or consult your platform server
Fail to join the network	provider.

# **Function Key**

Press and hold the function key 1	Back to factory setting and restart the device					
for 5 seconds	The green indicator flashes 20 times: Success					
Tor 3 seconds	The green indicator remains off: Fail					
Short press the function key ①	The device is in the network:					
Short press the function key(1)	The green indicator flashes once, sends a data packet, and stops all audio alerts.					
	Restart					
Press and hold the function key 2	The green indicator flashes 10 times: Success					
for 2 seconds	The green indicator remains off: Fail					
	Note: 10 seconds after the device is on, user may press the function key for 2 seconds to restart.					
	The device is in the network:					
	The red indicator flashes and the audio alert sounds. The device sends a report of					
	IncenseSmokeAlarm = $0x01$ . 7 seconds later, the device sends a report of					
Short press the function key ②	IncenseSmokeAlarm= 0x00 and ceases flashing and sounding.					
Short press the function key 2	The device is not in the network:					
	The red indicator flashes and the audio alert sounds. 7 seconds later, the red indicator ceases					
	flashing and the audio alert stops sounding.					
	Note: 10 seconds after the device is on, user may short press the function key to test the alarm.					

# **5. Data Report**

The device will immediately send a version packet report and a data packet with the IncenseSmokeAlarm, HighSoundAlarm, ShockAlarm, and PowerOffAlarm. Data will be reported by default setting before any configuration.

# **Default setting:**

Function		Default Value	Setting Range		
	Max Interval	0x0384 (900s)	0x0001-0xFFFF (1~65535s)		
Report	Min Interval	0x0384 (900s)	0x0001-0xFFFF (1~65535s)	The MinTime configuration is not available, but the MinTime must be configured to be a number greater than 0.	
Cigarette	SmokesensorSensitivity	0x00	0x00-0x04 (Level 0~ Level 4)	Level 0: According to the hardware sensitivity knob. (The knob would be set to level 1 before shipment.) Level 1 is the most sensitive.	
Smoke /	SmokeDebounceTime	0x012C (300s)	0x0001-0xFFFF(1~65535s)		
Vaping	SmokeResumeTime	0x0A (10s)	0x0001-0xFFFF(1~65535s)		
NI-:	HighSoundAlarm TriggerThreshold	0x0005	0x0001-0xFFFE (1~65534) 0xFFFF (Disable noise detection)	The smaller the configuration value, the more sensitive it is.	
Noise	HighSoundAlarm TriggerDuration	0x000A (10s)	0x0001-0xFFFE (1~65534s) 0xFFFF (Disable noise detection)	When the Threshold or Duration = 0xFFFF, the noise detection is disabled.	
Anti-tamper	ShockSensorSensitivity	0x0A (10)	0x01~0x14 (1~20) 0xFF (Disable vibration detection)	The smaller the configuration value, the more sensitive it is.	
Beeper	BeeperDuration	0x000F (15s)	0x0001-0xFFFE (1~65534s) 0xFFFF (Disable <u>all sensor</u> alarm sounds.)	When user presses the function key②, the beeper will ring for 7 seconds. (cannot be configured)	
	AlarmSoundLevel	0x1E (30)	0x01-0x1E (Level 1~Level 30)	The smaller the configuration value, the lower the volume.	

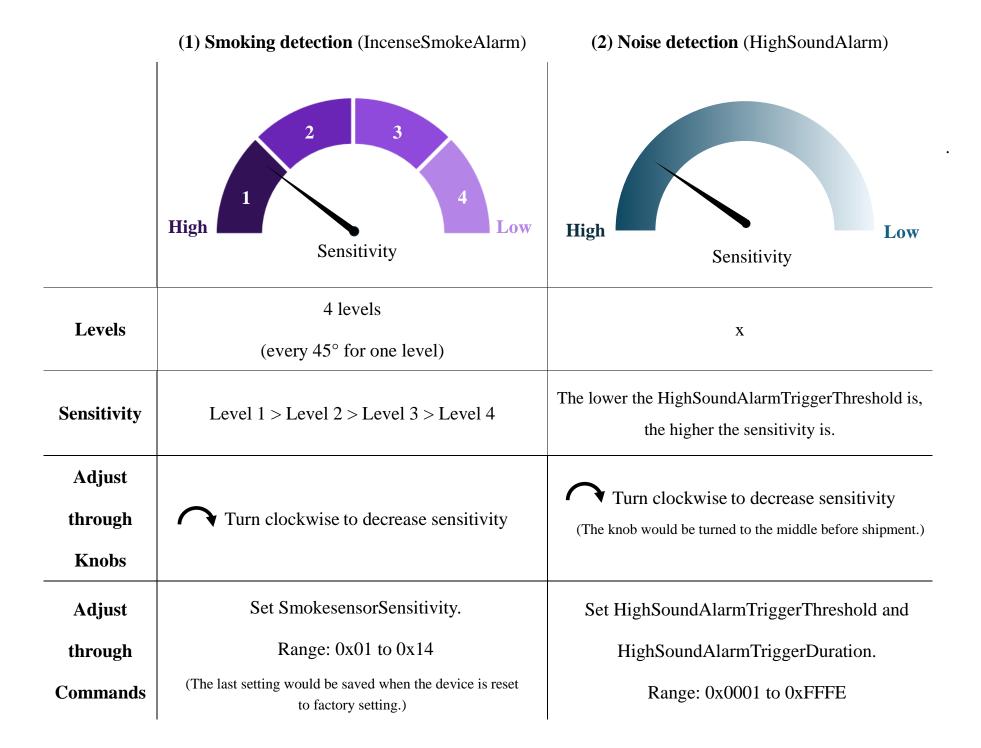
### 1. Alarm and Indicator

		: flash slowly : flash		
Туре	Status	Indicator	Audio alert (duration: 15s; volume: 30)	Report data
Smolsing	Triggered	<b>\</b>	003.mp3	IncenseSmokeAlarm=1
Smoking	X	•	X	IncenseSmokeAlarm=0
Noise	Triggered	*	002.mp3	HighSoundAlarm =1
Noise –	X	•	X	HighSoundAlarm =0
Viloretion	Triggered	<b>\</b>	001.mp3	ShockAlarm = 1
Vibration	X	•	X	ShockAlarm = 0
Power	Triggered	₩ ₩	X	PowerOffAlarm = 1
Outage	DC power reconnected	•	X	PowerOffAlarm = 0

Note: (a) Green indicator always remains on when no sensor is triggered.

- (b) The green indicator remains on when the SmokeDebounceTime ends and no smoke is detected during SmokeResumeTime.
- (c) The power outage alarm only functions when the device is powered by backup batteries.
- (d) When power outage and other alarms are triggered at the same time, the indicator for other alarms flashes first.
- (e) No audio alert for power outage alarm when the device is powered by backup batteries.

#### 2. Sensitivity Adjustment of Smoking and Noise Detection



#### (2-1) Testing result of noise detection (only for reference)

The test results were obtained when the horizontal distance between the noise detector and the noise was 1 meter.

Noise Type	Detected Decibel Value	Detected Decibel Value		
Noise Type	(set sensitivity to the highest)	(set sensitivity to the lowest)		
100HZ	90dB	109dB		
1KHZ	100dB	>110dB		
10KHZ	103dB	>110dB		
Knocking Sound	73dB	92dB		
Music	85dB	>110dB		

Note: When the knob is turned counterclockwise, it refers to the highest sensitivity of the noise sensor, which means the noise is more likely to be detected.

#### (3) Anti-tamper alarm (ShockAlarm)

- A. Configuration range: 0x01 to 0x14.
- B. When the ShockSensorSensitivity = 0xFF, the vibration detection is off and the default setting = 0x0A.
- C. 10 seconds after turning on the device, the vibration sensor will start the detection.

#### (4) Power Outage Detection (PowerOffAlarm)

The PowerOffAlarm only works when the backup batteries are inserted beforehand.

- A. When device is powered by backup batteries, all audio alerts stop working.
- B. The backup batteries can support the device for 1 hour.
- C. Please check and reconnect the device with DC power or the device may have false reports.

#### Note:

- (1) When the audio alert sounds, the anti-tamper alarm doesn't work.
- (2) The smoking sensor always remains on no matter what sensor was triggered.
- (3) The length of the audio alert is 15 seconds by default. When the audio alert sounds before smoking and vibration sensors, the device would report HighSoundAlarm=0 during the 15 seconds.

Please visit Netvox *Lorawan Application Command document* and *Netvox Lora Command Resolver*<a href="http://www.netvox.com.cn:8888/cmddoc">http://www.netvox.com.cn:8888/cmddoc</a> to resolve uplink data.

# 5.1 Example of ReportDataCmd

#### FPort: 0x06

Bytes	1	1 1		1 Var (Fix =9 Bytes)		Var (Fix =9 Bytes)
	CmdID	DeviceType	ReportType	NetvoxPayLoadData		

**CmdID**– 1 byte

**DeviceType**– 1 byte – Device Type of Device

**ReportType** – 1 byte – the presentation of the NetvoxPayLoadData, according to the devicetype

**NetvoxPayLoadData**— var bytes (Max=9bytes)

# **Tips**

#### 1. Battery Voltage:

If the battery is equal to 0x00, it means that the device is powered by a DC power supply.

#### 2. Version Packet:

When Report Type=0x00 is the version packet, such as 01D7000A03202309250000, the firmware version is 2023.09.25.

#### 3. Data Packet:

When Report Type=0x01 is the data packet.

Device	Device Type	Report Type		NetvoxPayLoadData								
		0x00	Software Version (1Byte) Eg.0x0A—V1.0		HardwareVersion (1Byte)		DateCode (4Bytes,eg 0x20170503)		Reserved (2Bytes,fixed 0x00)			
RA02G	0xD7	0x01	Battery (1Byte, unit:0.1V)	Ala (1 B	eSmoke arm syte) alarm,	HighSound Alarm (1 Byte) 0-noalarm,	Shock Alarm (1 Byte) 0-noalarm,	Ala (1 B	erOff arm  Byte) alarm,	Reserved (3 Bytes, fixed 0x00)		
				1: a	larm	1: alarm	1: alarm	1: a	larm			

# Example of Uplink: 01D7010000010000000000

1<sup>st</sup> byte (01): Version

2<sup>nd</sup> byte (D7): DeviceType 0xD7—RA02G

3<sup>rd</sup> byte (01): ReportType

4<sup>th</sup> byte (00): DC power supply

5<sup>th</sup> byte (00): IncenseSmokeAlarm—noalarm

6<sup>th</sup> byte (01): HighSoundAlarm—alarm

7<sup>th</sup> byte (00): ShockAlarm—noalarm

8<sup>th</sup> byte (00): PowerOffAlarm—noalarm

9<sup>th</sup>–11<sup>th</sup> byte (000000): Reserved

# **5.2 Example of Report Configuration**

FPort: 0x07

Bytes	1	1	Var (Fix =9 Bytes)
	CmdID	DeviceType	NetvoxPayLoadData

**CmdID**– 1 byte

**DeviceType**– 1 byte – Device Type of Device

**NetvoxPayLoadData**— var bytes (Max=9bytes)

Description	Device	Cmd ID	Device Type	NetvoxPayLoadData					
Cauf a Danag Dana		001		MinTime	Max	Time	Reserved		
ConfigReportReq		0x01		(2 bytes Unit: s)	(2 bytes	Unit: s)	(5 Bytes, Fixed 0x00)		
		0.01		Status			Reserved		
ConfigReportRsp		0x81		(0x00_success	)	(8 B	sytes, Fixed 0x00)		
ReadConfigReport					Rese	erved			
Req		0x02			(9 Bytes, F	Fixed 0x00)			
ReadConfigReport		0x82				MinTime	Max	Time	Reserved
Rsp	0x3			(2 bytes Unit: s)	(2 bytes	Unit: s)	(5 Bytes, Fixed 0x00)		
					SmokesensorSensitivity	y (1 Byte,			
				0x00_accroding the h	ardware				
SetSmokeSensitivityReq	RA02G	0xD7		0xD7	0xD7	sensitivity knol	ο,		
(Remain Lastconfig		0x03		0x01_Level1		Reserved (8 Bytes, Fixed 0x00)			
when resettofac)						0x02_Level2,			
		0x83			0x03_Level3,				
				0x04_Level4)	1				
SetSmokeSensitivityRsp				0x83		Status (0x00_succ	cess)	Reserved	l (8 Bytes, Fixed 0x00)
GetSmokeSensitivityReq		0x04		Reserved (9 Byt		vtes, Fixed 0x00)			
				SmokesensorSensitivity	y (1 Byte,				
GetSmokeSensitivityRsp		0x84		0x00_accroding the hardware		Reserved (8 Bytes, Fixed 0x00)			
				sensitivity knob,					

		0x01_Level1				
		0x02_Level2,				
		0x03_Level3,				
		0x04_Level4)	0x04_Level4)			
SetShockSensor		ShockSensorSensitiv	ShockSensorSensitivity		Reserved	
SensitivityReq	0x05	(1 Byte)		(8 B	ytes, Fixed 0x00)	
SetShockSensor		Status			Reserved	
SensitivityRsp	0x85	(0x00_success)		(8 B	ytes, Fixed 0x00)	
GetShockSensor			Res	served		
SensitivityReq	0x06		(9 Bytes,	Fixed 0x00)		
GetShockSensor		ShockSensorSensitiv	vity		Reserved	
SensitivityRsp	0x86	(1 Byte)		(8 B	ytes, Fixed 0x00)	
SetHighSound		HighSoundAlarm	HighS	SoundAlarm		
AlarmTrigger	0x07	TriggerThreshold	Trigg	gerDuration	Reserved	
ThresholdTimeReq		(2 Bytes)	(2 By	tes, unit:1s)	(5 Bytes, Fixed 0x00)	
SetHighSound		G				
AlarmTrigger	0x87		Status		Reserved	
ThresholdTimeRsp		(0x00_success)		(8 By	(8 Bytes, Fixed 0x00)	
GetHighSound			, ,	1		
AlarmTrigger	0x08			served		
ThresholdTimeReq			(9 Bytes,	Fixed 0x00)		
GetHighSound		HighSoundAlarm	HighS	SoundAlarm		
AlarmTrigger	0x88	TriggerThreshold	Trigg	gerDuration	Reserved	
ThresholdTimeRsp		(2 Bytes)	(2 Bytes, unit: 1s		(5 Bytes, Fixed 0x00)	
		BeeperDuration			5 1	
SetBeeperDurationReq	0x09	(2 Bytes, Unit:1s)		SoundLevel	Reserved	
		(0x0000_DisableBeeper)	(	1 Byte)	(7 Bytes, Fixed 0x00)	
	0.00	Status			Reserved	
SetBeeperDurationRsp	0x89	(0x00_success) (8 Bytes, Fixed 0x00)			tes, Fixed 0x00)	
Catharran	0.04	Reserved				
GetBeeperDurationReq	0x0A	(9 Bytes, Fixed 0x00)				
			AlarmSoundLevel Reserved			
GetBeeperDurationRsp	0x8A	BeeperDuration	Alarm	SoundLevel	Reserved	

			(0x0000_DisableBeeper	r)			
StopCurrentBeeperAlar	0x0	.D	Reserved				
mReq	UXC	D	(9 Bytes, Fixed 0x00)				
StopCurrentBeeperAlar	0x8	D	Status (0x00_success)		Reserved (8 Bytes, Fixed 0x00)		
mRsp	UXC	D					
SetSmokeDebounceandR	00	C	SmokeDebounceTime	SmokeRes	sumeTime	Reserved	
esumeCheckTimeReq	0x0		(2 Bytes, Unit:1s) (1 Bytes,		Unit:1s)	(6 Bytes, Fixed 0x00)	
SetSmokeDebounceandR	06	C	Status (0x00_succes		Дасати	(0 Drites Eins 1 0-00)	
esumeCheckTimeRsp	0x8				Reserved (8 Bytes, Fixed 0x00)		
GetSmokeDebounceand	00	D	Reserved (9 Bytes, Fixed 0x00)				
ResumeCheckTimeReq	OxC	D					
GetSmokeDebounceand	00	D	SmokeDebounceTime	SmokeResumeTime (1		Reserved	
ResumeCheckTimeRsp	0x8	ם ו	(2 Bytes, Unit: 1s)	Bytes, Unit: 1s)		(6 Bytes, Fixed 0x00)	

# (1) Command Configuration

MinTime = 15min (0x0384), MaxTime = 15min (0x0384)

Downlink: 01D7038403840000000000

Response:

81D70000000000000000000 (Configuration success)

81D701000000000000000000 (Configuration failure)

# (2) Read Configuration:

Response:

82D7038403840000000000 (Current configuration)

### (3) SetSmokeSensitivityReq:

Smokesensor Sensitivity = 0x02

# (4) GetSmokeSensitivityReq:

### (5) SetShockSensorSensitivityReq

Set ShockSensorSensitivity as 20 (0x14)

The vibration value could only be configured between 0x01 to 0x14.

When the ShockSensorSensitivity = 0xFF, the vibration detection is off.

## (6) GetShockSensorSensitivityReq

### (7) SetHighSoundAlarmTriggerThresholdTimeReq

HighSoundAlarmTriggerThreshold = 10 (0x0A); HighSoundAlarmTriggerDuration = 10s (0x0A)

Downlink: 07D7000A000A00000000000

When the HighSoundAlarmTriggerThreshold= 0xFFFF or

HighSoundAlarmTriggerDuration=0xFFFF, the noise detection is off.

#### (8) GetHighSoundAlarmTriggerThresholdTimeReq

Response: 88D7000A000A00000000000

#### (9) SetBeeperDurationReq

Set the length of the audio alert as the alarm is triggered.

BeeperDuration = 0x0000 (DisableBeeper)

BeeperDuration = 0x0014 (20s); AlarmSoundLevel = 0x0A (10)

Downlink: 09D7<u>00140A</u>0000000000000

#### (10) GetBeeperDurationReq

Read the duration and level of the audio alert.

Response: 8AD70014000000000000000

# $(11)\ Stop Current Beeper Alarm Req$

Stop audio alert.

# $(12) \ Set Smoke Debounce and Resume Check Time Req:$

SmokeDebounceTime: 5 mins (no detection); SmokeResumeTime: 10s (start detection)

The device starts detection after SmokeDebounceTime ends. During SmokeResumeTime, the device would report

IncenseSmokeAlarm= noalarm as the data is lower than the threshold

Downlink: 0CD7012C0A0000000000000

# $(13) \ Get Smoke Debounce and Resume Check Time Req:$

Read current SmokeDebounceTime and SmokeResumeTime

Response: 8DD7012C0A0000000000000

# 5.3 Example of NetvoxLoRaWANRejoin

(Note: check if the device is still in the network. If the device is disconnected, it will automatically rejoin back to the network.)

# Fport: 0x20

CmdDescriptor	CmdID (1 byte)	Payload (5 bytes)		
	0x01	RejoinCheckPeriod		
SetNetvoxLoRaWANRejoinReq		(4 Bytes, Unit: 1s	RejoinThreshold	
		0xFFFFFFF Disable	(1 Byte)	
		NetvoxLoRaWANRejoinFunction)		
SetNetvoxLoRaWANRejoinRsp	0x81	Status (1 Byte, 0x00_success)	Reserved (4 Bytes, Fixed 0x00)	
GetNetvoxLoRaWANRejoinReq	0x02	Reserved (5 Bytes, Fixed 0x00)		
GetNetvoxLoRaWANRejoinRsp 0x82		RejoinCheckPeriod (4 Bytes, Unit: 1s)	RejoinThreshold (1Byte)	

### (1) Command Configuration

Set RejoinCheckPeriod = 60min (0x0E10), RejoinThreshold = 3 (times)

Downlink: 0100000E1003

Response:

81000000000 (Configuration success)

810100000000 (Configuration failure)

### (2) Read current configuration

RejoinCheckPeriod = 60min (0x0E10), RejoinThreshold = 3 (times)

Downlink: 020000000000

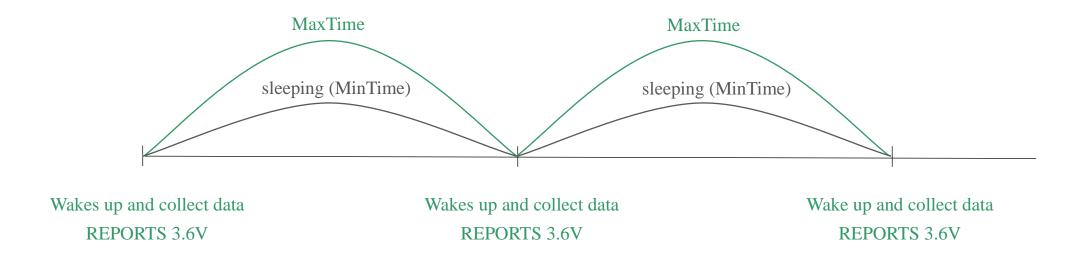
Rthe esponse: 8200000E1003

#### Note:

- a. Set RejoinCheckThreshold as 0xFFFFFFF to stop the device from rejoining the network.
- b. The last configuration would be kept as user reset the device back to the factory setting.
- c. Default setting: RejoinCheckPeriod = 2 (hr) and RejoinThreshold = 3 (times)

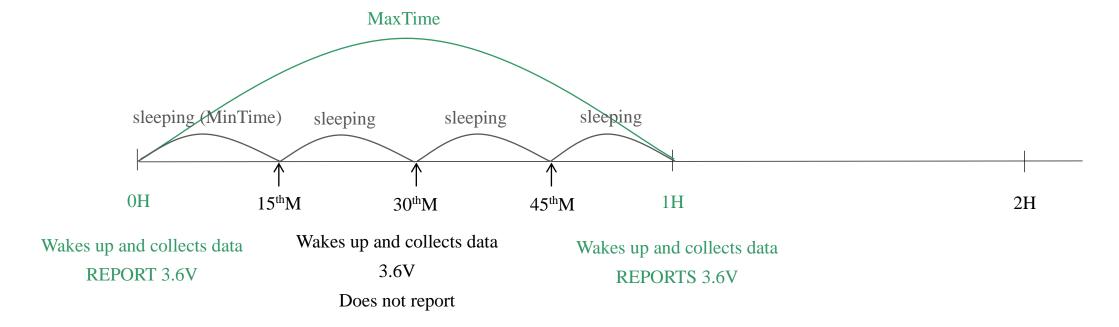
# **5.4 Example for MinTime/MaxTime logic**

Example#1 based on MinTime = 1 Hour, MaxTime= 1 Hour, Reportable Change i.e. BatteryVoltageChange=0.1V

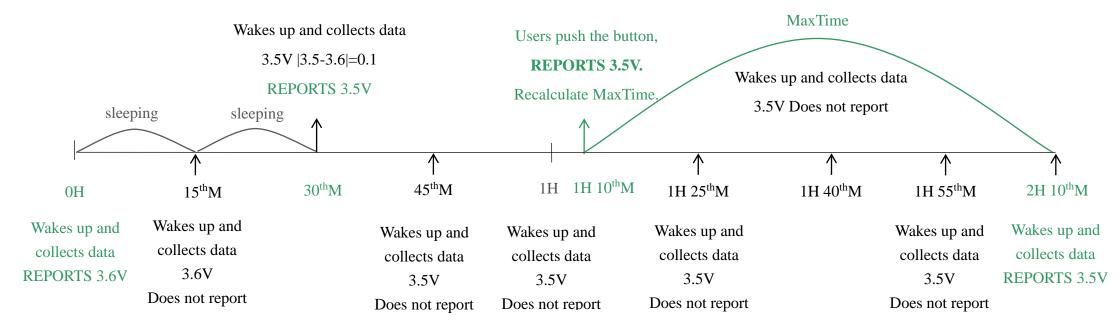


Note: MaxTime = MinTime. Data will only be reported according to MaxTime (MinTime) duration regardless BatteryVoltageChange value.

Example#2 based on MinTime = 15 Minutes, MaxTime= 1 Hour, Reportable Change i.e. BatteryVoltageChange= 0.1V.



Example#3 based on MinTime = 15 Minutes, MaxTime= 1 Hour, Reportable Change i.e. BatteryVoltageChange= 0.1V.



#### Notes:

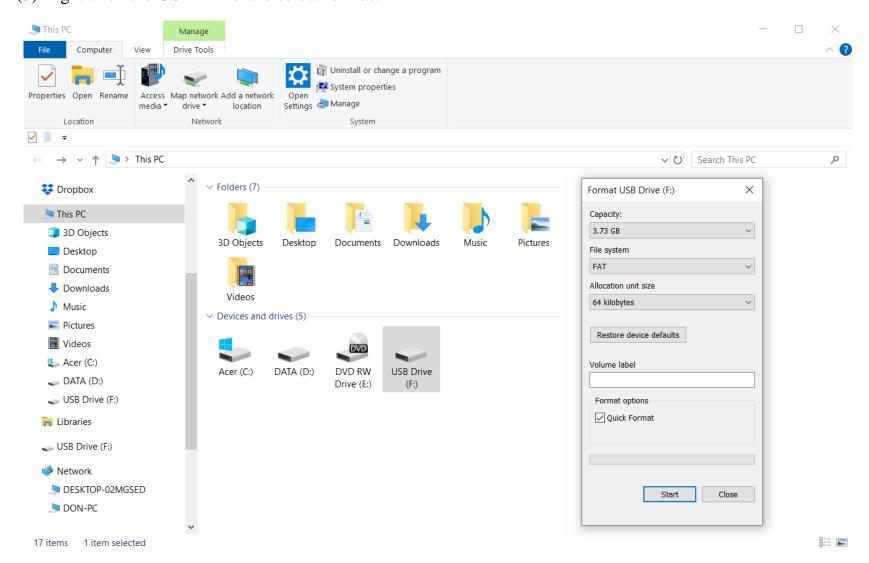
- (1) The device only wakes up and performs data sampling according to MinTime Interval. When it is sleeping, it does not collect data.
- (2) The data collected is compared with the last data <u>reported</u>. If the data variation is greater than the ReportableChange value, the device reports according to MinTime interval. If the data variation is not greater than the last data reported, the device reports according to MaxTime interval.
- (3) We do not recommend to set the MinTime Interval value too low. If the MinTime Interval is too low, the device wakes up frequently and the battery will be drained soon.
- (4) Whenever the device sends a report, no matter resulting from data variation, button pushed or MaxTime interval, another cycle of MinTime/MaxTime calculation is started.

# 6. Audio Alerts Customization

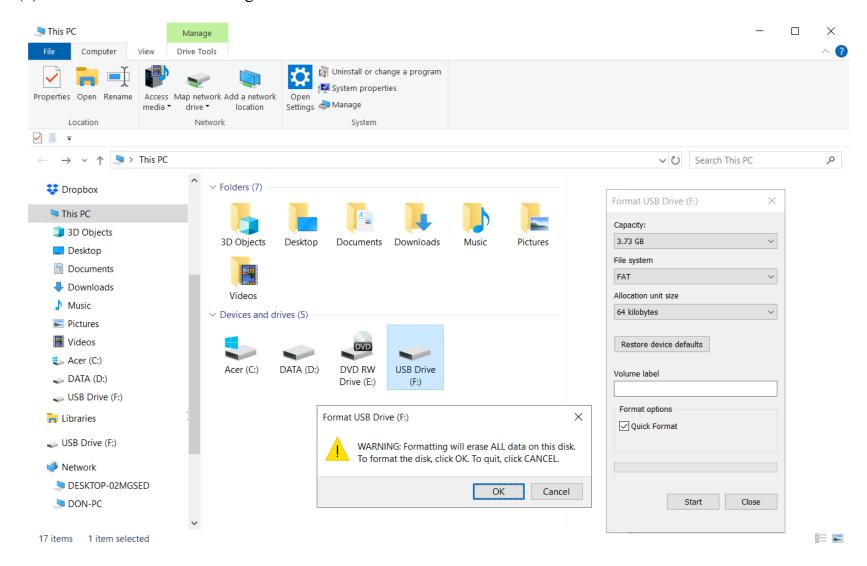
(1) Connect the computer and device with a TYPE-C cable.



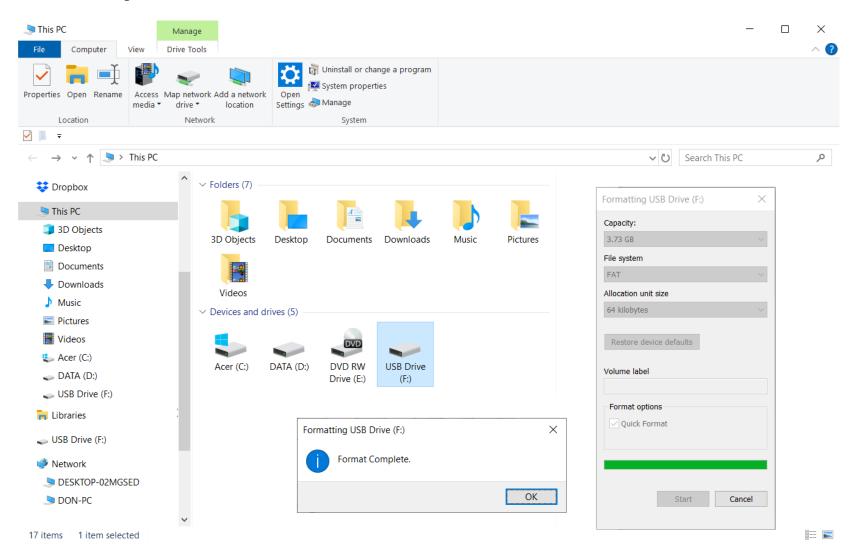
- (2) Wait 1 to 2 minutes until the virtual USB drive appears.
- (3) Right click the USB Drive and select format.



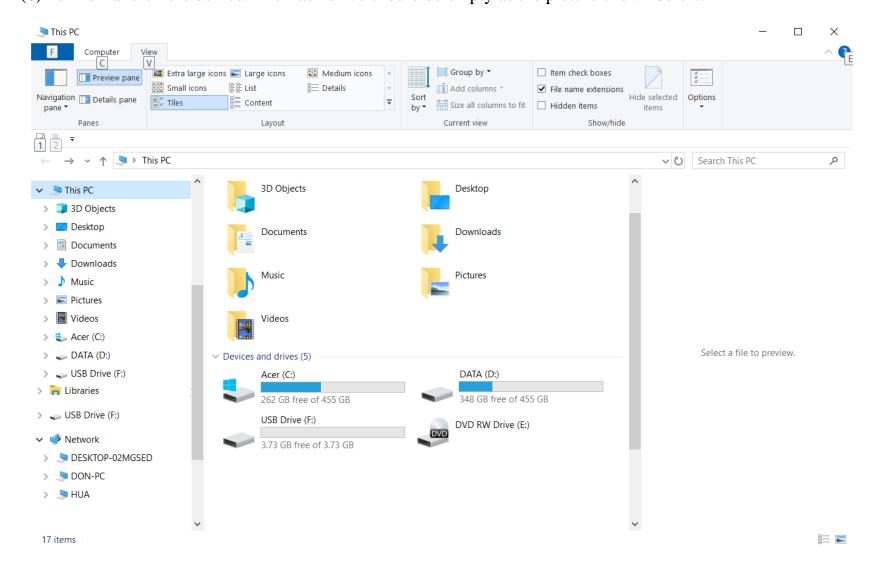
#### (4) Click OK to start formatting.



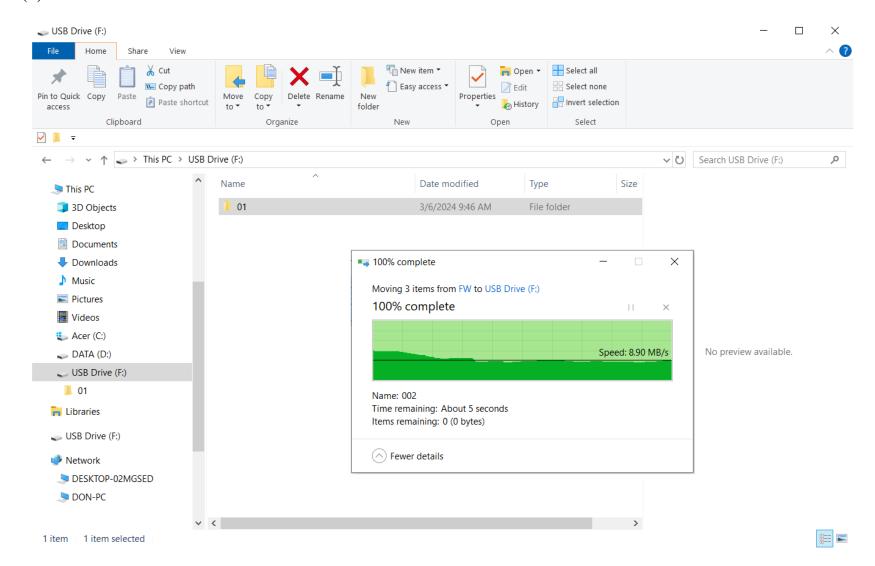
#### (5) Format complete.



(6) Turn off and on the device. The flash drive should be empty as the picture shown below.

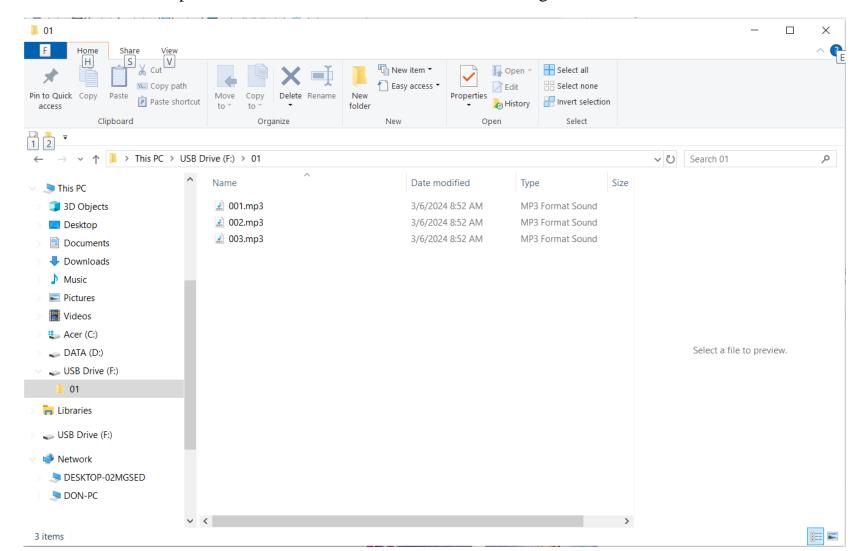


- (7) Create a new folder in USB Drive and rename it as 01.
- (8) Put all files of audio alerts in the 01 folder.



### (9) Name all audio alerts as **00x.mp3** or **00x.wav**.

Default: 001: anti-tamper detection; 002: noise detection; 003: smoking detection



Note: (1) The folder and audio alerts should be named according to the default setting.

- (2) The file type of audio alerts should always be mp3 or wav.
- (3) The above procedure should be followed when uploading new audio alerts.
- (4) The storage capacity of the flash drive is 4MB by default.

# 7. Installation

- RA02G has a detection range of 12m<sup>2</sup>. The best place to install RA02G is in the center of the ceiling.
- Installation around vents, electrical appliances, and in environments with extremely high/low temperatures, or excessive amounts of dust might affect the operation of the device and cause inaccurate results.
- RA02G could only alert users as the possible danger occurs. Only by staying alert to the surroundings can users prevent the occurrence of damage and disasters.
- Due to the high sensitivity of smoking detection, RA02G could have false alarms. Users may need to adjust the sensitivity to a suitable value for different environments.

# (1) Open the battery cover.



(2) Take the battery holder and insert batteries.

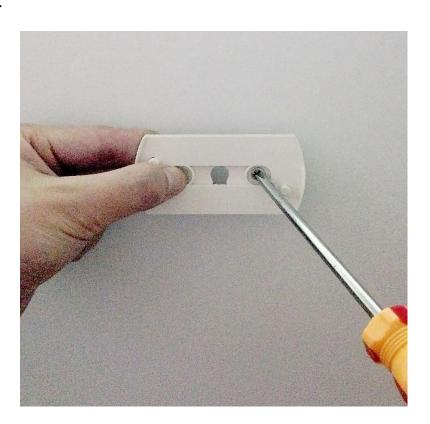




# (3) Close the battery cover.



# (4) Mount the base on the ceiling.



# (5) Align RA02G with the base and turn clockwise.



# (6) Connect RA02G with DC12V power supply and plug in the adapter.



# 8. Important Maintenance Instructions

Kindly pay attention to the following to achieve the best maintenance of the product:

- Keep the device dry. Rain, moisture, or any liquid might contain minerals and thus corrode electronic circuits. If the device gets wet, please dry it completely.
- Do not use or store the device in a dusty or dirty environment. It might damage its detachable parts and electronic components.
- Do not store the device under excessively hot conditions. High temperatures can shorten the life of electronic devices, destroy batteries, and deform or melt some plastic parts.
- Do not store the device in places that are too cold. Otherwise, when the temperature rises to normal temperature, moisture will form inside, which will destroy the board.
- Do not throw, knock, or shake the device. Rough handling of equipment can destroy internal circuit boards and delicate structures.
- Do not clean the device with strong chemicals, detergents, or strong detergents.
- Do not apply the device with paint. Smudges might block the device and affect the operation.
- Do not throw the battery into the fire, or the battery will explode. Damaged batteries may also explode.

All of the above applies to your device, battery, and accessories. If any device is not working properly, please take it to the nearest authorized service facility for repair.